



Assistance League National Conference

Tuesday
October 21, 2008

Hyatt Regency Century Plaza
Los Angeles, CA

Volume 2, Number 2

What's Happening Today?

7:00 a.m. – 8:30 a.m.
Breakfast

9:00 a.m. – 10:30 a.m.
Opening Session

10:45 a.m. – 11:45 a.m.
Morning Sessions
Keynote Speaker
Bylaws

Philanthropic Programs
Education-Leadership

11:30 a.m.
No-Host Bar

12:15 p.m. – 2:15 p.m.
Circle Celebration
Luncheon

2:30 p.m. – 3:30 p.m.
Afternoon Sessions
Finance
Education

Resource Development
Strategic Planning
Assistees®

3:45 p.m. – 4:45 p.m.
Afternoon Sessions
Bylaws
Education

Philanthropic Programs
Resource Development
Public Relations
Consultants

Conference Pin
Purchase your
conference pin today for
just \$15 at the
National Conference
Registration Desk.

Opening Session - Los Angeles Ballroom

Erik Wahl

The Art of Vision

Erik Wahl's unique understanding of vision traces back to his experience as an artist. Erik earned his bachelor's degree in Business Communication before embarking on an eight-year career as a partner in a corporate firm. After first working in the business world and playing with his art, Erik now PLAYS in the business world by WORKING with his art. Erik's sought after artwork can be seen hanging in executive offices around the world. And as one of the country's top platform speakers, Erik shares his powerful message with audiences from coast to coast. **Erik requests that everyone bring a pen and paper to both of his sessions.** Erik will be donating three paintings to us for a Silent Auction that will end at 8:30 a.m. on Thursday and the winners will be announced at the luncheon.

Jeanne Ott

Working Together on Boards and Committees

Jeanne Ott has been a member of the National Association of Parliamentarians for over 20 years and is the current President of the California State Association of Parliamentarians. She lives in Northern California, but travels throughout the state to serve various organizations as a parliamentarian, consultant and teacher. Jeanne is also a certified mediator and incorporates communication and mediation principles into her presentations on meeting management.

Suanne Davis Roueche

Strategies for Evaluating Programs

Suanne has been a member of Assistance League of Austin (TX) since 2002, and currently serves as President of the chapter and as chairman of the Grants Committee. Suanne is beginning her second year on the National Philanthropic Programs Committee. As well, she is beginning her 32nd year of teaching in a doctoral leadership program at the University of Texas at Austin, where she edits all publications for a national professional development consortium of more than 750 community colleges, including a weekly instructional newsletter for faculty and administrators.

Richard Diaz

Beyond the Boomers

Finding New Board Leaders in Generation X and Y

Richard Diaz has over twenty years in management and consulting experience with nonprofit community organizations. Mr. Diaz currently manages the Riordan Volunteer Leadership Development Program (RVLDP), a program of the Los Angeles Junior Chamber of Commerce. RVLDP is a leadership program that prepares young professionals for life-long service in the governance of nonprofit organizations.



**National Conference
Registration Desk
California Lounge**
7:30 a.m. – 5:30 p.m.

**Credentials Desk
California Lounge**
7:30 a.m. – 1:00 p.m.

**Circle Desk
California Lounge**
7:30 a.m. – 5:30 p.m.

**Red Star Shopping
California Showroom B**
8 a.m. – 6 p.m.
Closed during lunch



**Chapter, Vendor Exhibits
and Book Sales
California Lounge**



Important!

The use of any recording devices, either audio or video, is strictly prohibited during sessions with outside speakers.



Lost and Found

National Conference
Registration Desk

Hotel Business Center
The Business Center is located on the Plaza Level and is open Monday through Friday 7:30 a.m. to 7:00 p.m.

Conference Etiquette

Conference attendees are asked to be considerate of fellow attendees by observing the following requests: Please turn off all cell phones, pagers and watch alarms during all sessions and meals.

Evaluations

Please turn in all evaluations at the National Conference Registration Desk.

Kathy Darwin Community Needs Assessment

Kathy owns Business Evolutions which serves as a consulting service that works with organizations in the service industry to improve knowledge, process and product. She has been a member of Albuquerque Assistance League for 34 years. She started as an Assisteens member in 1974 and has continued ever since. Kathy has 27 years of experience and expertise in the areas of quality management and process evaluation. She also has hands-on experience in the development and implementation of strategic planning and hands-on experience in the design and facilitation of customized curriculum.

Delegates and Alternates

The annual meeting of Assistance League will begin promptly Wednesday morning, October 22, at 8:30 a.m. in the Los Angeles Ballroom. Delegates and Alternates must be in their seats before the meeting begins. Please allow ample time in the morning to have breakfast and arrive and be seated on time. Delegates and Alternates are reminded they must be wearing their ribbon for admittance to their specific seating area. Your cooperation is greatly appreciated.

Members of the Conference Administration Committee will be in the ballroom to assist Delegates in finding their chapter's assigned seats.

Preorder Wine Sales

Wine for the Thursday night Celebration Gala may be preordered starting today at 11:30 a.m. (concluding when lunch begins) in the California Lounge. On Thursday night attendees may also order wine at their table from the hotel wine list. All purchases may be charged to a credit card or to your room. A 22% service charge and an 8.25% sales tax will be charged on all wine sales. The preorder selection includes:

Pinot Grigio Ț Clos du Bois - \$44
Sauvignon Blanc Ț Rock Rabbitt - \$42
Chardonnay Ț Canvas - \$42, Chalone - \$50
Merlot Ț Canvas - \$42
Cabernet Sauvignon Ț Canvas - \$42, Sterling - \$50
Please bring your preorder receipt to the dinner Thursday night for proof of wine purchase.

Conference Photographer Rodney Choice - Choice Photography

Schedule your chapter photo today at the National Conference Registration Desk. Rodney will be located in the California Lounge each day for chapter pictures. After the conference, each chapter will receive a CD with all of the pictures taken during the conference as a gift from the national organization.

Celebrate 50 years of Operation School Bell® at tomorrow's luncheon. Special guest and surprises!

Chapter Networking Sessions

For those who are not going to the Getty, sightseeing or shopping tomorrow after the Operation School Bell celebration luncheon, there will be a round-table session with an opportunity to network and discuss different topics with other Assistance League chapters. This session is informal and will not have assigned moderators. We invite you to come and meet other Assistance League member volunteers to share ideas and information. It will begin at 2:30 p.m. in the Beverly Hills Room.